

**Minutes of the Health Advisory
Committee Meeting of January 23, 2018 at the
District Office, Minden, Nevada**

Committee Members Present

Mike Ashton, DCPEA
Keith Lewis, District Office
Debbie Haskins, DCSSO
Robin Tinius, DCPEA
Christine Cooley, DEPEA
Lisa Voss, DCSSO
Marty Swisher, DCAA

Absent

Dave Dickey, Chapter 6 – Bus Drivers
Andrew Fromdahl, DCPEA

Mr. Lloyd Barnes represented LP Insurance along with Trevor Hallam from Hometown Health and Cori Isherwood, DCSD Human Resources.

1. Call to Order

The meeting was called to order by Mr. Lewis at 4:33pm.

Committee member and attendee roll call was taken.

Ms. Cooley motion to adopt the agenda, Mr. Swisher seconded.

Motion carried 6-0

2. Public Comment #1

No Public Comment.

3. Committee Members' Comment

None

4. Approval of Minutes of the Oct 30, 2017 meeting (For Possible Action)

Motion to approve Nov 28, 2017 minutes made by Mr. Ashton. Mr. Swisher seconded.

Motion Carried 6-0

5. Review of Claims (Information and Discussion)

Mr. Barnes from L/P Insurance reported that in Exhibit 1 the Composite Cost Per Employee showed up as \$754.52 for the month of Dec. Current year average being \$656.95 which is -2.76% lower than the prior year of \$675.63. The year ended nicely on a claims cost perspective. Much of the positive outcome was due to the lower prescription costs.

Exhibit 3- Total Net Plan Costs for employee running at \$734.14 for this year compared to last year of \$750.94 coming in at -2.24% lower.

The Claim Utilization Exhibit 5 is showing where the cost savings are. In addition to the prescription drug, the cost savings is also showing in lower inpatient hospital was down from this year which was is favorable for the plan averaging \$70,722 a month compared to last year of \$103,973. Everything else held pretty consistent from the previous year.

APPROVED 2/27/2018

Exhibit 6- There was no real significant large claims. 4 medium claims were reported with only 1 exceeding the \$175,000 level.

IBNR on Exhibit 7 is for December 2017 which came in at \$774.604.

6. Customer Service Review (Information and Discussion)

Trevor from Hometown Health reported that December was a large call month with 16,919 member calls came in with 11,764 answered. Average seconds to answer is starting to go back down to the normal levels and that is due to hiring more customer representatives with more being trained. The abandonment rate is at 6% which is in the middle of their high and low rate. Abandonment rates reflect the calls that have hung up or have been disconnected. Mr. Lewis expressed concern regarding the provider calls being answered. The numbers showed that over 50% of the provider calls are not being answered and it's concerning because that could be a disservice to our employees. Trevor explained that Hometown Health places priority to member calls rather than provider calls. Hometown Health is working with providers to use Health Connect. It's a tool online to see members out of pocket or remaining benefits. Claims paid within 30 days came in at a total of 98.79%. Medical 98.69% and Dental 99.43%.

7. Self-Insurance Fund Projected Financials (Information and Discussion)

Mr. Lewis reported on the November and December overview with a new format. Keith first reported that he looked into the discrepancy on claims paid that showed up at last months meeting. They feel it is a timing issue and going across the board we are generally in the ballpark of what L/P Insurance reports. November paid claims were \$551,482 with an average of \$517,165. Total paid claims \$2,585,825 so far for the month of November. IBNR is \$743,928. Fund Balance report on the Dec Amend estimate shows \$2,839,876.

December's monthly claims costs \$658,645, total paid claims \$3,244,470 with an average \$540,745. IBNR \$774,604. Cash flow deficit running at \$352,538 across 6 months.

8. Correspondence (For Possible Action)

None.

9. Future Agenda Items (For Possible Action)

Next meeting will be held February 27, 2018 @ 4:30pm.

Education of Employees on our plans and information on University of Utah option for medical care.

10. Public Comment #2

None

11. Adjourn

Ms. Cooley motioned to adjourn, Ms. Voss seconded Motion carried 7-0

Meeting adjourned at 5:13pm.

Respectfully Submitted,

Cori Isherwood, Benefits & Risk Management Coordinator
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